DOCKET NO. 11157SSUS04C (NORT10-00349)

NP E Customer No. 33000

JUN 0 6 2008

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

in re application of

K. Scott Ramey, et al

Serial No.

10/662,603

Filed

: September 15, 2003

For

FOR WEB-BASED CONTROL OF A CALL SERVER

METHOD, APPARATUS, AND ARTICLE OF MANUFACTURE

Group No.

2194

Examiner

Charles E. Anya

MAIL STOP RCE

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

AMENDMENT AND RESPONSE TO FINAL OFFICE ACTION

This Amendment is filed in response to the final Office Action mailed February 4, 2008. Applicant respectfully requests a one (1) month extension of time for filing a response to the Office Action. The response period is presently set to expire on May 4, 2008, and if this Request for Extension of Time is granted, the new response date will be June 4, 2008.

In response to the final Office Action having a mailing date of February 4, 2008, please amend the above-identified application as follows: